



## KAZAKHSTAN



Dear Shell families and colleagues,

Welcome to the summer edition of the Outpost Newsletter!

We are resuming the Outpost newsletter after almost 6 years !

As the season warms up, so does our community spirit. This issue is packed with highlights from recent events that brought us all a little closer – from the buzzing Garage Sale and the vibrant EPA Spring Market to the inspiring charity efforts. We also look back at the Shell Family Picnic, where laughter echoed across the lawns and the colorful NCOC Local Market that celebrated local artisans. For those craving adventures, the Chalk Mountains group tour offered a refreshing escape into nature.

I hope this newsletter reflects the energy and heart of our Shell community in Atyrau. Whether you participated in every event or just caught a few moments, thank you for being a part of it.

Wishing you a joyful and restful summer!

Warm regards,

*Nima Chandran, Outpost Kazakhstan Focal Point*

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***New Joiners and Leavers info from next edition!!***

***Survival phrases in Kazakh***

*Surprise your Kazakh friends and colleagues with your knowledge of some basic Kazakh phrases!*

<b>Kazakh Phrase</b>	<b>Usage</b>	<b>English Translation</b>
Sálemetsiz be?	formal	Hello (general greeting)
Sálem!	informal	Hi
Sálem berdik	regional	Hello (Atyrau dialect)
Qalyńyz qalı?	formal	How are you?
Qalaisyń?	informal	How are you?
Aman-esen	—	I'm well
Jaqsy	—	Good
Kórmegeli qai zaman?	—	Long time no see
Qosh keldińiz	—	Welcome
Keshirińiz	—	Excuse me / I'm sorry
Raqmet	—	Thank you
Sizdiń atyńyz kim?	—	What is your name?
Meniń atym ...	—	My name is ...
Tanysqanymyzǵa qūanystymyn!	—	Pleased to meet you
Saū bolyńyz!	—	Goodbye!



## Outpost Team

### **Outpost Team Atyrau**

#### **Riviera Park residence buddies**

- 1.Nima Chandran ([Nima.Chandran@shell.com](mailto:Nima.Chandran@shell.com))
- 2.Chandran Manickavasagam ([C.Manickavasagam@shell.com](mailto:C.Manickavasagam@shell.com))

#### **Chagala town house buddies**

Soraya Shah ([Sorayaedoo@yahoo.co.uk](mailto:Sorayaedoo@yahoo.co.uk))

#### **River palace hotel (Renco) buddies**

- 1.Heather May ([Heather.May@shell.com](mailto:Heather.May@shell.com))
- 2.Chhaya Patel ([patel.chhaya@yahoo.co.uk](mailto:patel.chhaya@yahoo.co.uk))
- 3.Davesh Patel ([Davesh.Patel@shell.com](mailto:Davesh.Patel@shell.com))

#### **Altaca Residence buddies**

Marisol Molina ([mmolinaz@hotmail.com](mailto:mmolinaz@hotmail.com))

### **Outpost Team Aksai**

#### **Buddies**

- 1.David Roberts ([David.A.Roberts@shell.com](mailto:David.A.Roberts@shell.com))
- 2.Ahmed Awad ([Ahmed.AbdelRahman@shell.com](mailto:Ahmed.AbdelRahman@shell.com))

### **Outpost Team Astana**

#### **Buddies**

TBC

*A coffee morning is planned for the fall (September) in Atyrau, and the team is looking forward to seeing as many of you as possible then.*



**Coffee Morning Brings Community Together in Atyrau – May 2025**





## ***Successful Garage Sale Unites Atyrau Expat Community in Support of Local Charities***

The Atyrau expat community came together for a meaningful cause by organizing a vibrant Garage Sale, held on the grounds of QSI School, who generously provided the space for the event. It was a heartwarming day filled with connection, purpose, and generosity.

Families participated by selling and donating a wide variety of gently used items—furniture, electronics, books, clothes, toys, and more. For those who preferred not to set up their own stalls, donated goods were gratefully received and sold by dedicated volunteers.

All proceeds from the event went directly to local food banks, helping those in need across the community. Remaining unsold items were donated to charitable organizations, ensuring that nothing went to waste.

Huge thanks to QSI School for hosting the event, and to every expat family and community member who contributed, shopped, and volunteered. Your kindness made a real difference, and the success of this garage sale is a true reflection of Atyrau's generous spirit.







## ***Celebrating Local Craftsmanship at NCOC Riverside office***

NCOC recently organized a colorful and uplifting Local Artisans Market at its Riverside office, inviting employees and their spouses to take part in a celebration of creativity and community. The event featured a wonderful display of handcrafted goods made by talented artisans from the Atyrau region—ranging from handmade jewelry and traditional crafts to home decor.

More than just a market, the gathering offered a chance to connect, support small businesses, and discover the beauty of local craftsmanship. The friendly atmosphere and unique finds made it a memorable day for everyone who attended.

Events like this not only brighten the workplace but also build lasting connections with the community around us. Thank you to all who contributed to its success!







## *Welcoming Summer with a Family Picnic*

On the 7th of June, Atyrau Shell secondees and their families welcomed the summer with a delightful picnic filled with fun, food, and laughter. Everyone enjoyed the warm breeze and delicious shashlik in a relaxed outdoor setting.

The event featured engaging masterclasses for children, along with enthusiastic animators who kept the young ones entertained throughout the evening. A mini-Zumba session brought everyone together and added an energetic boost to the evening.

It was truly a memorable summer evening, celebrating community, connection, and the joy of being outdoors with family and friends.







## ***A Farewell Gift to Atyrau: From Yoga and Gratitude to Giving Back***

*By Yoon Jeong*

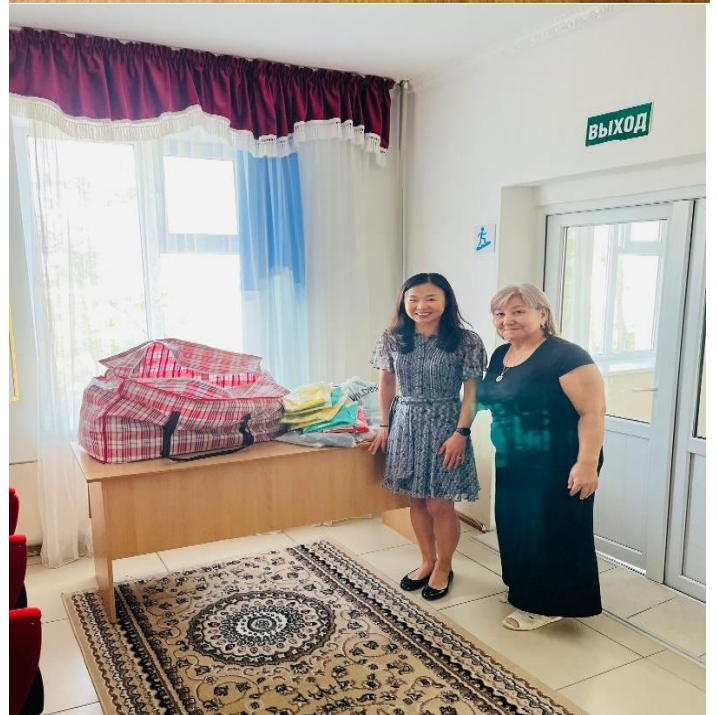
As I reflect on my time in Atyrau from my new home, I feel deeply grateful for the memories, connections, and kindness I experienced during our stay. Before leaving for my new home, I wanted to say thank you in a small but meaningful way.

Over the past two years, I've had the joy of teaching yoga classes in Atyrau, where generous participants helped raise donations through our sessions. With those funds, I was able to support the Center for the Provision of Special Social Services No. 3 School, which cares for 119 amazing children, including those with disabilities and those without parental care.

Right before our departure, I donated children's clothes and, at the school's request, colorful sports T-shirts for their student teams. I hope these small contributions bring smiles, energy, and confidence to the children as they learn and play.

I'm truly thankful to everyone who joined my classes and supported this initiative. It was a special way to say goodbye to a city that gave so much to me and my family.

With warmest wishes from afar, **Yoon Jeong**





## ***The Akkegershin Chalk Plateau, Atyrau***

*By Ekaterina Dashkovskaya*

***October 5, 2024***

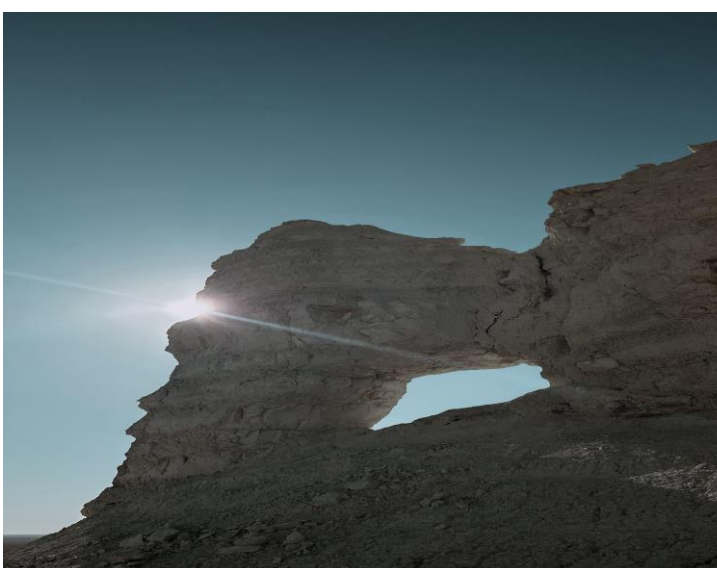
Our day began early in Atyrau, where a cheerful group of travelers, backpacks packed and cameras ready, set off on a road trip to the Chalk Mountains. Spirits were high as we made the 4-hour drive, watching the flat steppe gradually give way to rolling hills.

When we arrived, the landscape took our breath away. Endless white slopes stretched to the horizon, shaped over millions of years by wind, water, and time itself. Our guide shared the history of the area — how it was once covered by ancient seas, and how the ground beneath us held the stories of long-lost marine creatures.

We wandered through the quiet hills, picking up fossils of shellfish and coral, each a tiny window into prehistory. It felt like stepping into another world. Later, we enjoyed a cozy lunch under the open sky — hot tea from a samovar and laughter shared among new friends.

On the way back, tired but happy, we watched the sun dip below the horizon, casting golden light across the steppe. It was the perfect end to a truly memorable day.

Big thanks to @shagala.travel (formerly known as afisha travel) for organizing such a special experience. This trip reminded us how nature can surprise and inspire in the quietest ways. The Chalk Mountains aren't just beautiful — they're full of stories waiting to be discovered. We came back with full hearts, fossil souvenirs, and memories that will last a lifetime. If you're ever in western Kazakhstan — don't miss this magical place.







## ***Expat Partners Atyrau Spring Market Highlights***

Hooray! We had another successful Spring Market at YEMAA Art Space, Atyrau on May 17th, and it was amazing! A heartfelt thank you to all the talented artisans who showcased their beautiful, handmade creations — their work truly brought color and joy to the event.

A big thank you to everyone who came by, supported our local community, and added such warm energy to the day. Your presence meant the world to us!

Charity Raffle Success – 230,000 KZT Raised!

Thank you as well to all who participated in the EPA Spring Market charity raffle.

Thanks to your generosity, we raised 230,000 KZT, which was exactly the amount needed to purchase a new rehabilitation apparatus for the Future Sport Children's Center. This equipment will help kids improve their balance and strength — and your support made it possible.

Your kindness and community spirit are making a real difference in children's lives.

Thank you again — and see you at the next one!





## *Useful KZ Web/Instagram pages and apps*

<b>www.azh.kz</b>	Online version of Atyrau local Akzhayik newspaper, English version is not as up-to date as Kazakh or Russian versions, use Google Translate
<b>www.inform.kz/en</b>	Official national news agency
<b>www.tengrinews.kz</b>	Online news portal
<b>afishi_atyrau</b>	Follow this Instagram account for updates on local news
<b>www.flip.kz</b>	online store for books, stationery and home accessories
<b>www.lamoda.kz</b>	Online Fashion store (Free delivery and returns with a courier)
<b>AirKZ</b>	Air Quality monitoring app
<b>iHerb</b>	Online app for health and wellness products
<b>Kaspi.kz</b>	Online store for groceries, electronics, fashion, tickets etc. You can also recharge your local SIM through this app.
<b>Ozon Kazakhstan</b>	Online store for groceries, electronics, fashion, etc.
<b>Wildberries Kazakhstan</b>	Online store for groceries, electronics, fashion, etc.
<b>kz.globbing.com</b>	you can order from Amazon and globbing ships to KZ
<b>Grocerykz.com</b>	Online grocery delivery service.
<b>Wolt.com(Kazakhstan)</b>	food and grocery delivery app.
<b>glovoapp.com(Kazakhstan)</b>	food and grocery delivery app.
<b>rentalstation.kz</b>	Atyrau rental station is a sports equipment rental company
<b>expatpartnersatyrau.com</b>	A community in Atyrau supporting expat partners through connection, events, and local insight.
<b>Shagala.travel</b>	Follow this Instagram account that organizes local day trips and city tours.
<b>ticketon.kz</b>	Online ticket sales in Kazakhstan for cultural and sporting events, cinema, theater, circus and concerts

*Do you have more apps or websites to add to the list? Please let me know so that I can share them!*





***KPO and Astana contacts to be added in the next version – Please share your inputs if you are from these locations!***

### ***Emergency & Support Line Directory – NCOC***

<b>Department</b>	<b>Phone Numbers</b>	<b>Email Addresses</b>
Emergency Security Operator	+7 701 009 3333 +7 7112 92 3333	SecurityAT@ncoc.kz
Security Operator	+7 701 009 3330 +7 7112 92 3330	SecurityAT@ncoc.kz
Control Centers Supervisor	+7 7122 92 2742	CtrlCentersAdvisorAT@ncoc.kz
Badge Office	+7 7122 92 2742	BadgeOfficeAT@ncoc.kz
NCOC NV Doctors	+7 7122 92 2854 +7 701 979 0810	Doctors@ncoc.kz
NCOC NV Transport Services	+7 701 009 2828 +7 7122 92 2828	Transport.Services@ncoc.kz
Travel Department	+7 701 787 7777	sharedservicedesk@ncoc.kz
Welfare Department	+7 701 787 7777	welfare.helpdesk@ncoc.kz
Accommodation Duty	+7 701 979 5902	accommodationallocationcoordinator@ncoc.kz
Medical Emergency – Expat Secondees	+7 7122 763193 +7 701 266 6399 (24Hrs)	—
Medical Emergency – Local Secondees	+7 7122 281 050 (24Hrs)	—
Work Permit & Visa Department	+7 701 979 0503	—

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